



Kimble Recycling & Disposal, Inc.

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October 1, 2021

**RE: IMPORTANT NOTICE ON
REFUSE SERVICE**

Dear Village of Sugar Bush Knolls Resident,

The Village of Sugar Bush Knolls recently approved a new agreement with Kimble Recycling & Disposal Inc. (Kimble), which includes significant enhancements to the solid waste collection service for residents. Beginning on October 7, 2021, Kimble will convert to an automated collection service to collect your solid waste. The enhanced service is designated to make collection easier and safer, reduce on the job injuries, provide cleaner neighborhoods and stabilize long term costs for the service you receive.

Please take time to read this information carefully, as it may answer many of the questions you may have regarding how to participate in the new automated solid waste collection program. Please note your service day will remain the same, however we continue to ask that you have your carts at the curb for collection by 7:00 A.M. on your collection day.

YOUR COLLECTION DAY REMAINS UNCHANGED

DELIVERY AND USE OF THE KIMBLE CARTS

Beginning October 7, 2021, Kimble will start delivering to each residence 95-gallon (dark green) cart to contain your refuse.

If you do not receive your carts by October 11, 2021, please contact Customer Service by phone at 1-800-201-0005, live chat on our website at www.kimblecompanies.com or email at customerservice@kimblecompanies.com.

The Kimble refuse carts are provided for use at the property that they were originally delivered to. **If you move from this address the cart is to remain at the property for the use by the next occupant.**

The dark green heavy-duty cart takes up less floor space than 3-30-gallon solid waste containers, has attached lids, and is animal resistant. The solid waste cart also enables collection by an automated truck, which enhances safety and eliminates blowing and scattering of containers and their lids on windy days. Please start using your new solid waste cart immediately upon receipt. To use the cart, simply place your household refuse into the dark green Kimble supplied refuse cart. On your collection day, pull your refuse carts within 2-3 feet of the street with the lid openings facing the street. The cart should be at least 3 feet from other objects such as parked cars, mailboxes, trees, other refuse bags, or bulky refuse items. Though refuse is provided weekly, it is only necessary to place your cart to the curb when it is full.

KEY COMPONENTS OF THE ENHANCED REFUSE PROGRAM

Standard Service with a 95-Gallon Cart –The service includes the contents of your Kimble dark green 95-gallon refuse cart *and up to an excess of 2 cubic yards ((3 feet wide, 3 feet high and 3 feet depth) of contained solid waste or bulk items.* Residents may schedule and prepay, in advance, for the collection of excess solid waste or bulk items by calling Kimble Customer Service.

○ **Extra/Bulk Item Collection** –

- Residents wanting to place Extra/Bulk material, in excess of their 2 cubic yard limit, must call Kimble Customer Service at 800-201-0005, at least 24 hours prior to their next scheduled collection day to prepay for the excess.
- Bulk items include stoves, appliances, hot water heaters (water removed), washers, dryers, furniture, chairs, and carpet (4 feet in length).
- Appliances containing freon are not collected unless tagged by a certified technician that the freon has been removed.
- All mattresses, box springs and upholstered furniture infested with bed bugs **MUST** be wrapped and sealed in plastic.
- The excess bagged refuse and yard waste should be in 30-gallon bags and have enough strength to maintain their integrity when lifted from the top.
- Cardboard boxes, 55-gallon drums, or barrels cannot be used as waste receptacles.

SLOW DOWN TO GET AROUND

If you are driving behind one of our collection vehicles, we ask for your patience and please remember that Ohio law requires you to slow down before passing any refuse hauling vehicle. The safety of our employees and the general public are a top priority for Kimble.

REFUSE COLLECTION GUIDELINES

Consistent with previous services, the weekly collection DOES NOT include tires, batteries, automotive/truck parts, paint, oil, fluorescent bulbs, gas cans, propane tanks, hazardous/infectious waste, flammable liquids, and any waste prohibited from disposal in a municipal solid waste landfill. (Call the Portage County Solid Waste District for information on disposal of these items at 330-678-8808.)

Kimble does not operate on the following Holidays: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day. If a Holiday falls on a Monday or Tuesday, services will be delayed until Wednesday. If a holiday falls on a Wednesday thru Sunday, your collection day will not be delayed (collection day will remain the same).

If you should have any further questions regarding service, please contact Customer Service by phone at 1-800-201-0005, live chat on the website at www.kimblecompanies.com or email at customerservice@kimblecompanies.com.

Finally, please review the enclosed "Instruction for Cart Placement". Kimble Recycling & Disposal, Inc. is pleased to continue servicing the Village of Sugar Bush Knolls residents.

Sincerely,

Your Kimble Service Team

PLEASE DO NOT BLOCK

With the automated collection trucks we need some room to reach the cart. Please do not park vehicles in front of the cart on collection day.



CART SHOULD OPEN TOWARDS THE STREET

Cart should not be placed at the curb sideways or backwards. The lid should open towards the street.



PLACEMENT OF CART

Each cart should have nothing sitting nearby... Mailboxes, telephone poles, trees, additional carts, etc. must be a minimum of 2-3 feet from the cart.



The best placement for a cart is at the end of the driveway or on the grass within 2-3 feet of the road.



LOADING YOUR CART

TRASH - Place items into trash bags to keep your trash cart clean.