Dear Village Resident:

By now, you should have received 1 Rumpke trash cart and 1 Rumpke recycling cart. Our pickup day will remain on Thursday for both trash and recycling with our first pickup date starting next Thursday, August 1st.

Some important information you should know about trash collection:

- In addition to the 1 trash cart provided by Rumpke, you may also put out up to 2 cubic yards of trash (outside the can) to be collected, which is equivalent to the size of an average pickup truck bed.
- If you would prefer to put out additional cans instead, you may put out a **total of 4 total cans** (including the Rumpke can).
- The former Portage County recycling can (blue) is able to be used for trash collection, as long as on the sides of it where you see the recycling symbols and words, you have either painted over it with the word "TRASH" or have covered the recycling symbols and words with a sign saying "TRASH". Please be sure to double check this is shown on the sides of the can and not the top, as the driver will be scanning the sides of the cans to be sure which to pickup for trash.
- As part of the 3 additional cans (in addition to the Rumpke provided cart) you may either use
 your own provided cans with the understanding that Rumpke will not be held responsible for
 any damage to those cans when using the mechanical arm to pick them up.
- Rumpke is also offering to lease additional cans (at additional resident cost), if desired.
 Additional carts from Rumpke are billed quarterly at \$10.50 per cart per quarter.
- Bulk items, such as, appliances and mattresses are <u>REQUIRED</u> to be phoned in to Rumpke with at least 24 hours notice and the homeowner will need to pay Rumpke directly (\$15 per item) for the pickup of these items. A complete list of large/bulky items accompanies this letter.

Some important information you should know about recycling:

• Please use **ONLY** the **Rumpke provided recycling cart for recycling**. No other method or container will be accepted for recycling.

Following this letter are several information pages provided by Rumpke to keep for reference. They include:

- Holiday schedule (when pickup will be delayed by a day due to a holiday falling in that week)
- Notification Plan Stickers. To explain why a pickup may have been refused by the carrier and how to remedy.
- Large and/or Bulky item list. Items that will need to be phoned in for pickup and homeowner payment in order to have them picked up.
- · Unacceptable items list. For anything that should not be disposed of for curbside collection.
- Recycling an explanation of Rumpke's facility and how they recycle the items picked up.
- Recycle These. A list of what can and what cannot be recycled.
- End products. How the items you recycle on a weekly basis turn into other products and the difference you make by recycling!

To contact Rumpke for additional cans or to schedule a large/bulky item pickup, please call 1-800-828-8171.

For any issues or questions with the Village's Rumpke service, our liaison will remain Councilwoman Elizabeth Hartley who can be reached at 216-244-4730.

As part of the contract, the Village was able to negotiate a discounted rate for any homeowner that would like a roll-off container (dumpster) to use for examples such as, home clean-out, remodeling, landscaping disposal, etc. The roll-off container will be at homeowner cost and to get these discounted rates, please call:

Rumpke Customer Service at 1-800-828-8171 and mention "Cleveland Construction Specialist" for the roll-off container. When you speak with the construction specialist, make sure to mention the Village of Sugar Bush Knolls for the discounted rates.

With sincere appreciation,

Jeff Coffee (Mayor)
Amy Mucha (Clerk/Treasurer)
Nick Jordan (President of Council)
Elizabeth Hartley (Council-at-large)
John Palik (Council-at-large)
Brandon Beeson (Council-at-large)
Nate Mucha (Council-at-large)
Don Bishop (Council-at-large)

Your Village Council